

# V. LUCIEN MAIER

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## EXPERIENCE

### System Administrator

March 2016 – Present

**Great Basin Scientific**, Salt Lake City UT

Wanting to get back to working with Computers and Networks, I went Back into the System Administrator field with Great Basin. I immediately jumped in and learned an work on every system in the company. AD, Linux, Phones (Avaya), File servers, virtual servers, VPN, Backup system by StorageCraft, Lab machines, and much more. I am very happy with my spot here at Great Basin. However, I would like a bit better compensation.

### Training and Certification Engineer

Feb 2012 – Feb 2016

**StorageCraft**, Draper UT

I started with StorageCraft in Support, as a tier 2 technician. Then I was moved to Tier 2 Lead, then To Tier 3 over a two year period. I then applied for my current position in Training. I have worked in all aspects of Backup and recovery at this point. Recently completed my StorageCraft Certified Master Engineer.

### Tier 2 Tech

Dec 2010 – Feb 2012

**CSS Corp**, Salt Lake City UT

Working on the Blackboard project. Lead team in reducing the outstanding ticket count by more than half. Assisted in and worked toward bringing in more business from the Blackboard project into CSS Corp thus increasing their profitability.

### System Administrator

April 2005 – Aug 2010

**ASAP Printing Corp**, Salt Lake City, UT/Dallas, TX/Raleigh, NC

Built and implemented a full gigabyte network which allowed the company to expand to 2 additional locations with over 20 servers and over 100 workstations. Built and supported the fully integrated network, VOIP phone system with GP Accounting and a SQL back end. Maintained Web servers, data services, accounting systems, and presses (Komori, Kodak, and Canon). Purchased, built, implemented and maintained all network and hardware.

### Regional Tech Support Manager

April 2001 – Mar 2005

**Totally Awesome Computers**, 6 Locations, UT

Supervised and managed up to 80 computer technician's performance. Troubleshoot any hardware, software and networking issues. Web design, maintenance, new design and reverse engineering.

### Technician

1996 – 2001

(Various Internet Providers), Salt Lake City, UT

## EDUCATION & CERTIFICATIONS

Tooele Valley High: High School diploma

Salt Lake Community College: 2 Semesters Computer Sciences major

StorageCraft Certified Master Engineer

#### Skills:

##### Microsoft:

DNS  
Active Directory  
DHCP  
Exchange  
Terminal Services  
Ftp  
Great Plains  
Access  
Sql Server  
IIS  
BackUp solutions  
All OS's  
All Server OS's

##### Mac:

All OS's  
All Server OS's

##### Adobe:

Photoshop  
Flash  
InDesign  
Premier Pro

##### Unix:

All Flavors

##### Computer Languages:

HTML  
JavaScript  
CSS  
XML

##### Print Rips:

Epson  
Kodak DI  
HQ Rip  
Komori Press's  
Plate Setter's

##### Network:

TCP/IP  
DNS  
VOIP  
MPLS

*More available  
upon request*